



THINKTEL
INTELLIGENT COMMUNICATION SOLUTIONS

Critical Information Summary

Large MBB Plan

Large: MBB Plan



Information about the service

Here's a quick summary of the important bits about your **LARGE** mobile broadband plan. It covers things like the inclusions and how much you need to pay each month.

This is a post-paid mobile phone service plan. It gives you access to our network, and access to mobile data.

This plan has a twelve month minimum term.

What's Included and Excluded?

10GB included every month – Your unused monthly included data expires each month and cannot be used when roaming overseas.

This service is data only and cannot be used for making/receiving calls and SMS

Information about Pricing

Minimum monthly charge is **\$65**. Minimum total cost for the 12 month contract is \$780. If you use more than your monthly included data or use your mobile for things not included in your monthly included value, you may have to pay for excess usage.

Your monthly charges and inclusions are metered and billed from the 28 to 27 of each month. Any plan upgrade or downgrade made on days other than the 27th of any month will be fully charged on the day of the change (current month) and also on 28th (month in advance). Please refer to billing details.

Early termination

If you cancel your service prior to the end of your contract term you will incur early termination charges. These charges are calculated by multiplying the number of outstanding contract months times the minimum monthly contract charge.

Data charges

Data

If you exceed your **10GB** monthly included value you will be charged \$0.03 per each MB

Using your service overseas

Your monthly included data doesn't include usage while you're overseas, so you'll be charged separately for this usage.

Additional Features

Domestic data bolt-ons are available for this service. Please check Additional Features Sheet for more information.

Other information

If you have any questions, we encourage you to contact ThinkTel

Email: customercare@thinktel.com.au

Phone: 1300 378 693

Alternatively, you can contact MSS on 1300 525 275.

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on **1800 062 058**. For full contact information, visit: tio.com.au/about-us/contact-us

Visit www.thinktel.com.au to find more information about call and data usage.